

ATTENTION: Mr Clothier

I am writing to you as one of your Storm clients, with the hope that I may communicate my thoughts.

We have been with Storm for ten years and have experienced the best and worst of the markets. Even with this tragedy, we have been taught the value of learning to invest, which we needed to be taught. We are now aged 64 and 65.

It seems that we were sold a financial arrangement or partnership that was not only defective but also the bank was completely incapable of carrying out its exit strategy both physically and technologically. In today's world this could be classed as default and negligence – inexcusable.

Hypothetically – If a woman was to have a lapband operation, tell no one, then sell her weight loss products in her health shop as the way of losing weight, it would surely amount to trading by deception and would qualify as a criminal offence.

When you sign an Indemnity form, it does not always exonerate you from liability.

The very wording of your disclosure book now seems to say, “Anything can happen! We don't know. We have no idea and refuse to take any responsibility for anything that happens within this arrangement.”

Some Contract!!
Some Duty of Care!!
Almost Criminal?

How can the CBA, our greatest bank, built from the brawn of our forefathers, and today guaranteed and backed by the Australian tax payers, treat its customers like this? Fleece them from their trust and loyalty and then without any warning, cut off their legs and push them down when the flood rises. What a disgusting waste of 4 generations of work.

A letter yesterday from MLC ASX 200 guaranteeing their unit prices at \$1 per unit only helps to strengthen the underlying confidence emerging.

Incompetence and arrogance has resulted in terrible turmoil for many Australian lives.

You have left us in a no go position and will never be able to reestablish ourselves. We must all take responsibility for our share of any action! PLEASE LISTEN
As my words are coming from a CRY OF RESOLVE

and

A SHOW OF UNITED INTEGRITY FROM ALL.

Yours truly,

Lorraine K